

A M E N D M E N T S t o t h e C L A I M S

A detailed listing of all claims that are, or were, in the present application is provided below. The status of each claim is identified.

1-94. (CANCELLED)

95. (PREVIOUSLY PRESENTED) A method comprising:

receiving from a customer a request to purchase a travel product,

in which the travel product is associated with at least one variable component, and

in which the request includes information about a first flexibility of the customer with respect to a first variable component of the at least one variable component;

determining at least one travel product based on the first flexibility of the customer,

each at least one travel product having a respective first price;

determining a score based on the first flexibility of the customer;

determining a minimum flexibility score;

determining a maximum flexibility score;

determining a discount based on the score, the minimum flexibility score, and the maximum flexibility score; and

determining a respective second price for each at least one travel product based on the respective first price and the discount.

96. (CURRENTLY AMENDED) A computer-readable medium storing instructions configured to direct a processor to perform the method ~~of Claim 95~~ comprising:

receiving from a customer a request to purchase a travel product,

in which the travel product is associated with at least one variable component, and

in which the request includes information about a first flexibility of the customer with respect to a first variable component of the at least one variable component;

determining at least one travel product based on the first flexibility of the customer,

each at least one travel product having a respective first price;

determining a score based on the first flexibility of the customer;

determining a minimum flexibility score;
determining a maximum flexibility score;
determining a discount based on the score, the minimum flexibility score, and the
maximum flexibility score; and
determining a respective second price for each at least one travel product based on the
respective first price and the discount.

97. (PREVIOUSLY PRESENTED) The method of claim 95, in which the information about the first flexibility indicates a preferred travel product.

98. (PREVIOUSLY PRESENTED) The method of claim 95, in which the information about the first flexibility indicates a set of tolerances for the first variable component.

99. (PREVIOUSLY PRESENTED) The method of claim 95, in which the information about the first flexibility indicates a minimum value and a maximum value for the first variable component.

100. (PREVIOUSLY PRESENTED) The method of claim 95, in which the information about the first flexibility indicates at least one acceptable time.

101. (PREVIOUSLY PRESENTED) The method of claim 95, in which the information about the first flexibility indicates at least one acceptable date.

102. (PREVIOUSLY PRESENTED) The method of claim 95, in which the information about the first flexibility indicates a desired level of service.

103. (PREVIOUSLY PRESENTED) The method of claim 95, in which the information about the first flexibility indicates an acceptable location assignment.

104. (PREVIOUSLY PRESENTED) The method of claim 95, in which determining the at least one travel product comprises:

receiving information about a maximum price from the customer; and

identifying a travel product having a respective first price that is not greater than the maximum price.

105. (PREVIOUSLY PRESENTED) The method of claim 95, in which determining the at least one travel product comprises:

receiving information about a travel product that is preferred by the customer; and

identifying at least one travel product other than the travel product that is preferred by the customer.

106. (PREVIOUSLY PRESENTED) The method of claim 95, in which determining the at least one travel product comprises:

determining a set of travel products satisfying the first flexibility; and

selecting the at least one travel product at random from the set of travel products.

107. (PREVIOUSLY PRESENTED) The method of claim 95, in which determining the at least one travel product comprises:

selecting the at least one travel product based on revenue management information.

108. (PREVIOUSLY PRESENTED) The method of claim 95, further comprising:

providing a voucher to the customer to enable the purchase of one of the determined at least one travel product.

109. (PREVIOUSLY PRESENTED) The method of claim 108, further comprising:
recording identifying information about the voucher.

110. (PREVIOUSLY PRESENTED) The method of claim 95, further comprising:
charging a penalty to the customer if the customer fails to purchase at least one of the determined at least one travel product.

111. (PREVIOUSLY PRESENTED) An apparatus comprising:
a processor; and
a computer-readable medium in communication with the processor and storing instructions configured to direct the processor to perform a method comprising:
receiving from a customer a request to purchase a travel product,
in which the travel product is associated with at least one variable component, and
in which the request includes information about a first flexibility of the customer with respect to a first variable component of the at least one variable component;
determining at least one travel product based on the first flexibility of the customer,
each at least one travel product having a respective first price;
determining a score based on the first flexibility of the customer;
determining a minimum flexibility score;
determining a maximum flexibility score;
determining a discount based on the score, the minimum flexibility score, and the maximum flexibility score; and
determining a respective second price for each at least one travel product based on the respective first price and the discount.

112. (NEW) A method comprising:
receiving from a customer a request to purchase an airline flight,
in which the request includes information about a first flexibility of the customer with respect to a first parameter associated with the flight;
determining at least one flight based on the request,
in which the respective first parameter of each of the at least one flight is predetermined; and
in which each flight is associated with a respective first price;
determining a flexibility score associated with the first flexibility of the customer;
reducing at least one first price of a respective at least one flight to a second price based on the first flexibility.
113. (NEW) The method of claim 112, wherein the at least one parameter is a time of departure of the flight.
114. (NEW) The method of claim 112, wherein the first parameter is a travel date.
115. (NEW) The method of claim 112, wherein the first parameter is a departure time.
116. (NEW) The method of claim 112, wherein the first parameter is an arrival time.
117. (NEW) The method of claim 112, wherein the first parameter is a departure location.
118. (NEW) The method of claim 112, wherein the first parameter is an arrival location.
119. (NEW) The method of claim 112, wherein the first parameter is a number of stops.
120. (NEW) The method of claim 112, wherein the first parameter is a seat assignment.
121. (NEW) The method of claim 112, further comprising:

determining a minimum flexibility score; and
determining a maximum flexibility score;
in which reducing the at least one first price of the respective at least one flight to a
second price is also based on the minimum flexibility score and the maximum flexibility score.